1 Q. Quantify the benefits in dollar terms to consumers resulting from the ice-2 loading upgrades to the transmission lines on the Avalon Peninsula (page 3 14, lines 19 to 24, Reeves Prefiled Testimony). 4 5 A. The benefits in dollar terms to consumers resulting from the ice-loading 6 upgrades to transmission lines on the Avalon Peninsula are difficult to quantify. These would result from the prevention of forced outages and the 7 8 costs of these power interruptions to customers. 9 10 The actual value would be dependent on the number of outages, the number 11 of customers affected and the outage duration of the interruptions prevented 12 by the upgrade. 13 14 Upgrading of the transmission lines on the Avalon Peninsula is justified in 15 terms of improved system reliability, customer satisfaction, reduced repair 16 costs and revenue continuity.